

For Employees Enrolled in OPTIONS 1 and 3

ONE CALL ANSWERS ALL YOUR QUESTIONS

Hours of Operation

Our automated system is available 24 hours a day 7 days a week, to confirm eligibility, order claim forms or request dentist directories.*

Mon. - Fri. 8 a.m. to 11 p.m., Eastern time, to speak with a live Customer Service Consultant

* system updates periodically conducted during off-peak business hours.

The MetLife Dental Customer Service Line

1-800-942-0854

Please enter the employee social security number followed by the pound (#) sign.

Employee and dependent eligibility will be verified and spoken to you

Don't Forget Fast Fax

Have your fax number on hand when you call and choose to get immediate print outs of:

- * Plan Benefit Summaries
- * Claims and Pre-Treatment Estimates
- * Claim Forms

Repeats an Instruction

* Returns you to the Main Menu

